

# Privacy Policy

## Highlights

Robert Bosch GmbH has set out below some important highlights of the Privacy Notice for our Single Sign-On Service SingleKey ID© ("Services" or "SingleKey ID©") and our SingleKey ID© Website at <https://singlekey-id.com/> (<https://singlekey-id.com/>) ("Website"). You can also obtain more information about how we collect, use, disclose, and safeguard your personal information by reviewing our full Privacy Notice below.

SingleKey ID© enables access to various services of the Bosch Group independent of your registration to the SingleKey ID©, such as apps, web shops, online platforms, or websites as well as access to products, data, contributions, image and audio documents, information, and other contents. You can obtain more information about the Service we provide by reading our [terms of use](https://singlekey-id.com/terms-of-use) (<https://singlekey-id.com/terms-of-use>).

## What personal information do we collect?

For more information see the Collection of Personal Information and Sources of Personal Information sections below.

We collect various types of information about those who visit our Website or who register for or use the Service, for purposes related to the services or products provided through the Website and Service, including:

- Information we collect directly from you (i.e., when given by you) when you visit our Website, register for or use the Service or when you contact customer support or otherwise interact or communicate with Robert Bosch GmbH, including your first and last name, the country where you live or from where you access the Website or Service, your language preference, your email address, your username, your account and password, and any other information you submit to us; and
- Information we collect indirectly from you (i.e., collected when you visit the Website or register for or use the Service), including your online identifier, Internet Protocol ("IP") address, operating system, browser and other log files.

We may also collect information in ways that we describe to you at the point of collection or otherwise with your consent. The section titled "Collection of Personal Information" contains more information on these categories.

## **Why do we collect personal information and how is it used?**

For more information, see Collection of Personal Information below.

### **Business Purposes:**

- Fulfilling or meeting the reason you provided the information, such as processing and verifying your registration and enabling your use of the Service or responding to your inquiries.
- Technical administration of the Website and Service and investigation of Website and Service disruptions.
- Maintaining the safety, security, and integrity of our mobile applications, websites, online platforms, products and services, databases, and other technology assets and business.
- Administering, maintaining, personalizing, and improving the Website and Service, including, without limitation, to authenticate users, provide requested services and optional additional services, to understand how our users interact with the Website and Service, and to improve and develop new features, products, and/or services.
- Evaluating or conducting a merger, sale of assets, consolidation or restructuring, financing or acquisition of all or a portion of any Bosch Group business, asset or opportunity by, with, or into another business, entity, or company when necessary.
- Compliance with legal and/or regulatory requirements.
- Providing customer service.

### **Commercial Purposes:**

- Responding to submitted inquiries and customer service requests and other questions and/or comments.
- For the U.S., this data may be used for marketing and analytic purposes.

Robert Bosch GmbH will not collect or use personal information for materially different, unrelated, or incompatible purposes without providing you notice (or obtaining your consent, where required by applicable laws in the relevant jurisdiction). Additionally, Robert Bosch GmbH only retains personal information for as long as necessary to carry out the purposes for which we originally collected it and for other legitimate business purposes, including to meet our legal, regulatory, or other compliance obligations.

### **Is personal information shared or disclosed?**

For more information see Disclosure, Sale, and Sharing of Personal Information – Past 12 months, Personal Information Sales: Opt-Out and Opt-In Rights, and Use of Cookies below.

Robert Bosch GmbH may share your information with:

- Bosch Group affiliated entities that use the Service and that you are in a contractual relationship with.
- Service providers and other partners and entities performing work on Robert Bosch GmbH's behalf, including those we have commissioned for programming, data hosting and as operators of our IT system, administrators, and customer support.
- Other third parties where required or permitted by applicable law, including (without limitation) relevant governmental authorities in accordance with, and as Robert Bosch GmbH deems required, necessary and/or appropriate by, or in connection with, applicable law, regulation, court order, or legal process.
- Robert Bosch GmbH does not sell or share personal information. Therefore, we do not have an opt-out. In this Privacy Notice, the terms "share" and "sell" have the meanings defined by the California Privacy Rights Act (CPRA).

### **What are the risks?**

- We may transfer your personal information to countries other than the country where you reside, including to Bosch Group affiliates that integrate the SingleKey ID© in their services, such as apps, web shops, online platforms or websites, and that you are in contractual relationship with, as well as to service providers of Robert Bosch GmbH. Therefore, your information may be accessible to courts, law enforcement and national authorities in other countries. You can obtain information about Robert Bosch GmbH's policies and practices with respect to foreign service providers (including affiliates), or ask questions about the collection, use, disclosure or storage of personal information by such service providers, by contacting our Privacy Policy Administrator as described in the Privacy Policy.
- Robert Bosch GmbH security measures related to the Website and Service are regularly reviewed and updated as necessary in accordance with the state of technological developments. However, absolute protection is not possible. We cannot guarantee the security of information posted or transmitted using the SingleKey ID©.

### **What else should you know?**

- Your personal information will be transferred from the United States and Canada, and stored in data centers in Germany, the Netherlands and Ireland

and accessible to Bosch Group affiliates responsible for the services you are accessing with SingleKey ID©.

- You may contact our Privacy Policy Administrator, as described in the Privacy Policy, with any questions about the collection of your personal information.
- In some circumstances, you also may have a right to access, update, and correct inaccuracies in your personal information (e.g., pursuant to local law).
- Any additional choices you may have are described in the full Privacy Notice below.

**Notice to Canadian Users:** Please note that by visiting the Website, registering for and/or using the Service and/or otherwise voluntarily providing your personal information to us, as applicable, you are consenting to the collection, use and disclosure of your personal information as described in our Privacy Policy and summarized above.

## **SingleKey ID© PRIVACY NOTICE**

### **I. Introduction**

Robert Bosch GmbH is pleased to have you use our Single Sign-On Service SingleKey ID© ("SingleKey ID" or "Services") and welcomes your interest in the SingleKey ID© Single Sign-On Service. This Privacy Notice applies to all users of <https://singlekey-id.com/> (<https://singlekey-id.com/>) ("Website") and those who register for or use the Service anywhere in the United States, Canada, and their respective territories and possessions.

The protection of your privacy is an important concern to which we pay special attention. We, jointly with the Bosch Group affiliates offering services that you access with SingleKey ID©, process personal information collected during your visit to the Website and registration for or usage of the Service in compliance with this Privacy Notice and all applicable laws and regulations. Data protection and information security are part of Robert Bosch GmbH corporate policy.

**Notice to Canadian Users:** Please note that by visiting the SingleKey ID©, registering for and/or using the Service and/or otherwise voluntarily providing your personal information to us, as applicable, you are consenting to the collection, use, and disclosure of personal information as described in this Privacy Notice. If you do not consent to the processing of your personal information in accordance with this Privacy Notice, please do not register for, access, or continue to use the Website or Service or otherwise provide any personal information to us.

### **II. Scope**

This Notice covers our treatment of personally identifiable information, as defined by numerous statutes in the United States, personal information as defined by Canada's Personal Information Protection and Electronic Documents Act and any applicable substantially similar provincial legislation, which we gather when you are accessing, viewing, completing, or using our Website or the Service.

### **III. Collection of Personal Information**

The SingleKey ID© has collected the following personal information from users of the SingleKey ID© within the last twelve (12) months.

#### **1. Categories and Sources of Information: Personal Information**

We collect this information from our users, customers, and business partners. We also generate identifiers internally.

- **Examples:** First name, last name, email address, phone number, password, language, country
- **Business or Commercial Purpose:**
  - Business - To process and verify your registration and enable the use of the service.
  - Commercial - To improve our offering.
- **Do we disclose, share, or sell this data?** We disclose this data with our service providers and with business partners, including those whom you instruct us to send this information. We do not share or sell this data.
- **Retention:** We retain personal information for the length of time needed to fulfil the purposes outlined in this privacy notice, unless a longer retention period is required or permitted by law. We retain personal information of inactive users for 10 years, unless a shorter retention period is required by law.

#### **2. Categories and Sources of Information: Identifiers**

We collect this information from our users, customers, and business partners. We also generate identifiers internally.

- **Examples:** Your unique identifier
- **Business or Commercial Purpose:**
  - Business - To enable use of our Website and Service, to communicate with you, and to understand how our users interact with our Website and Service.

- Commercial - To improve our offerings.
- **Do we disclose, share or sell this data?** We disclose this data with our service providers and with business partners, including those whom you instruct us to send this information. We do not share or sell this data.
- **Retention:** We retain identifiers for the length of time needed to fulfil the purposes outlined in this privacy notice, unless a longer retention period is required or permitted by law. We retain identifiers of inactive users for 10 years, unless a shorter retention period is required by law.

### **3. Categories and Sources of Information: Internet or other similar network activity**

We collect this information from our users, customers, and business partners. We also generate identifiers internally.

- **Examples:** Log files, including:
  - IP address of the terminal device that is used to access the Service;
  - Internet address of the website from which the Service was accessed (otherwise known as the URL of origin or referrer URL);
  - Name of the service provider that is used to access the Online Offer;
  - Name of the files or information accessed;
  - Date and time, as well as duration of retrieval;
  - Amount of data transferred;
  - Operating system and information on the internet browser used including add-ons installed (e.g., Flash Player); and
  - http status code (e.g., "Request successful" or "File requested not found").
- **Business or Commercial Purpose:**
  - Business - We save log files only for a short time and solely to determine disruptions or for security reasons (e.g., to investigate attempted attacks) and to otherwise maintain the safety, security, and integrity of our Website and Service, databases, and other technology assets and business. After these purposes have been completed, the log files will generally be deleted. Log files that need to be maintained for evidence purposes are excluded from deletion until the respective incident has been completely resolved or, on a case-by-case basis, has been passed on to investigating authorities.

- Commercial - To improve our offering.
- **Do we disclose, share or sell this data?** We may disclose this data with our IT service providers or any provider commissioned by us and to investigating authorities on a case-by-case basis and where allowed by law. We do not share or sell this data.
- **Retention:** We retain internet or other similar network activity for 90 days, unless a longer retention period is required by law.

Robert Bosch GmbH will continue to collect the personal information described above. If any additional personal information is collected by Robert Bosch GmbH, we will provide any required notice(s), and where applicable obtain any required consent(s), in accordance with applicable laws in the relevant jurisdiction.

#### **IV. Sources of Personal Information**

We collect personal information from the following categories of sources:

**1. Directly from you:** For example, when given by you or collected from you through your access to and/or use of our Website or the Service for registration and login with SingleKey ID, for an overview and administration of master data and applications with SingleKey ID or for contacting customer support or otherwise interact or communicate with Robert Bosch GmbH, its agents, representatives, suppliers, vendors, or consultants through our Website or the Service. This information may include, without limitation, your first and last name, the country where you live or from where you access the Website or the Service, your language preference, email address, phone number, identifier and password, and any other information you choose to provide us.

Users are solely responsible for providing notices to, and obtaining valid consent from, any other individual whose personal information is submitted to Robert Bosch GmbH in connection with the Service.

**2. Indirectly from you:** For example, from observing your use of our Website and/or the Service, or services related thereto. The following data may be collected automatically: the website from which you visit SingleKey ID (referrer), pages viewed, files downloaded (downloads), individual links clicked, search words or search phrases (site search), duration of visit, browser used, device data (e.g., unique device identifier, MAC address, IP address, serial number, hardware model, network information and operating system, and version), and other relevant details and/or information. If the visit is a result of online advertising such as banners, video ads, search engine advertising, etc., Robert Bosch GmbH or its agents, representatives, suppliers, vendors, or consultants may record which banner, adware, etc. motivated or assisted with the visit to our Website or the Service.

Robert Bosch GmbH will not collect additional categories of personal information or use the personal information we collected for materially different, unrelated or incompatible purposes without providing you notice or obtaining your consent, where required by applicable laws in the relevant jurisdiction.

## **V. Disclosure, Sale and Sharing of Personal Information – Past 12 Months**

Robert Bosch GmbH may use, store, compile, manipulate, and disclose your personal information with third parties for the purposes stated above. Your personal information is disclosed with the following:

- Bosch Group affiliated entities, including Bosch's parent company in Germany, Robert Bosch GmbH, to leverage shared services and improve our Services;
- Robert Bosch GmbH service providers, vendors, consultants, suppliers, licensors, marketing partners, and other partners and entities performing work on Robert Bosch GmbH's behalf, such as hosting vendors, advertising service providers, data analytics companies, marketing service companies, list managers, and delivery companies;
- Relevant authorities in accordance with, and as Robert Bosch GmbH deems required, necessary, and/or appropriate by, or in connection with, applicable law, regulation, court order, or legal process.

By accessing and/or using our Website or the Service, you consent to the above uses and disclosure of your personal information in accordance with this notice.

Sale of or Sharing of personal information. In the preceding twelve (12) months, SingleKey ID© has not shared or sold your personal information. Therefore, we do not offer an opt-out.

## **VI. International Data Transfer**

Robert Bosch GmbH may transfer your personal information to Bosch Group affiliates offering services that you access with SingleKey ID© throughout the world, when processing, storing, analyzing, and otherwise using data. Robert Bosch GmbH may also transfer your data to a service, provider, contractor, or third party outside the country of origin. Accordingly, your personal information may be accessible to courts, law enforcement, and national authorities in countries other than the country in which you reside. You can obtain information about Robert Bosch GmbH's policies and practices with respect to foreign service providers (including affiliates), or ask questions about the collection, use, disclosure, or storage of personal information by such service providers, by contacting our Privacy Notice Administrator as described below.

**Notice to Residents of Quebec:** By visiting the SingleKey ID©, registering for and/or using the Service, and/or otherwise voluntarily providing your personal information



to us, as applicable, you are consenting to your personal information being transferred and processes outside of Quebec. Such transfers will be conducted after a privacy impact assessment has determined that the information will receive adequate protection.

## **VII. Children's Privacy**

Robert Bosch GmbH does not knowingly collect or use any personal information from online visitors under the age of 16. Robert Bosch GmbH does not knowingly allow visitors under the age of 16 to participate in any promotions or contests made available on our Website or the Service from time to time.

## **VIII. California "Shine the Light" Privacy Rights**

California's "Shine The Light" law permits those Robert Bosch GmbH customers who are residents of California to annually request a list of their personal information (if any) that Robert Bosch GmbH disclosed to third parties for direct marketing purposes in the preceding calendar year, and the names and addresses of those third parties. At this time, Robert Bosch GmbH currently does not share or sell any personal information with third parties for direct marketing purposes.

## **IX. Use of Links to Affiliated Sites**

The Service and Website may contain links to other Bosch Group sites ("Affiliated Sites"). The Service provides these links only as a convenience. Your use of these Affiliated Sites and any related services are outside the scope of this Privacy Notice and is governed by the Privacy Notice and any other terms referred to or located on such Affiliated Sites.

## **X. Use of External Links**

The SingleKey ID© may contain links to third-party websites or services operated by providers that are not associated with Robert Bosch GmbH. After you click the link, Robert Bosch GmbH no longer has any influence over the collection, storage, use, or processing of any personal information transmitted by clicking the link (such as the IP address or URL of the page that contains the link), as the behavior of third parties is, by nature, beyond Bosch's control. Therefore, Robert Bosch GmbH is not responsible for the collection, storage, use, disclosure, or other processing of personal information by such third parties. For further clarity, this Privacy Notice does not apply to any such third-party websites or services; refer to the privacy statements or notices for such third-party websites or services for information about how they collect, use, disclose, and protect personal information.

## **XI. Security**

Robert Bosch GmbH takes commercially reasonable efforts to ensure that your data collected by Robert Bosch GmbH through the Service and Website is protected

against tampering, loss, destruction, access by unauthorized persons, or unauthorized disclosure. Bosch security measures are being continuously improved in accordance with the state of technological developments, however, absolute protection is not possible.

To register for SingleKey ID, you are required to provide your email address or phone number and create a password. You must not share this access information with anyone else. You are personally responsible for any information transmitted while logged in with your username and password. We disclaim any and all liability for any information transmitted due to an unauthorized log in.

## **XII. Use of Cookies**

### **I. Robert Bosch GmbH Cookies.**

Robert Bosch GmbH uses only technical or strictly necessary cookies to ensure technical functionality of the service and website. Robert Bosch GmbH does not use any third-party cookies or other tracking mechanisms.

Cookies are small text files stored on your computer or device when you visit the Service and Website.

If you wish, you can delete the cookies at any time from your web browser. However, this can result in some functions no longer being available. For information on deleting the cookies, consult your browser's help function.

## **XIII. How We Respond to Do Not Track and Global Privacy Control Signals**

Do Not Track ("DNT") and Global Privacy Control ("GPC") signals are privacy preference mechanisms that may be made in some web browsers allowing you to opt-out of tracking by websites and online services. Robert Bosch GmbH does not track users, therefore we do not recognize and/or respond to DNT or GPC signals.

## **XIV. International Users**

This is a German Website and Service that is targeted to users in the U.S. and Canada, and complies with relevant U.S. and Canadian laws, as applicable, including, without limitation, those governing the privacy and security of your information. If you visit, register for or use the Website and/or the Service, you are transferring your personal information to Robert Bosch GmbH in Germany. By visiting, registering for, or using the Website and/or the Service or providing your information to Robert Bosch GmbH through the Website and/or the Service, you consent to the transfer of your personal information to Germany, and Robert Bosch GmbH's handling of your information in accordance with applicable German, U.S., and Canadian requirements and this Privacy Notice. Accordingly, your personal information may be accessible to courts, law enforcement, and national investigation authorities in the United States and Canada, as well as in Germany. You can obtain

information about Robert Bosch GmbH's policies and practices with respect to service providers (including affiliates) outside the country where you reside, or ask questions about the collection, use, disclosure, or storage of personal information by such service providers, by contacting our Privacy Notice Administrator as described below.

## **XV. Your Rights - US**

State specific privacy laws within the United States provide data subjects certain rights regarding the personal information that businesses collect and how the collected personal information is used. If you would like to exercise data subject rights available to you, find the "Exercise your Rights" section below. Our privacy team will examine your request and respond to you as quickly as possible.

We may still use any aggregated and de-identified Personal Information that does not identify any individual and may also retain and use your Personal Information as necessary to comply with our legal obligations, resolve disputes, and enforce our Agreements. We maintain and use all de-identified information in de-identified form. We do not attempt to reidentify it except to ensure our de-identification processes are in compliance with applicable law.

United States data subjects have certain rights pursuant to state or federal privacy laws. Subject to certain exceptions and limitations, and depending upon the jurisdiction where you reside, such rights may include:

- Right to know what personal information is being collected;
- Right to access your personal information;
- Right to confirm if personal data is processed;
- Right to correct inaccurate personal information;
- Right to delete personal information;
- Right to obtain a copy of your personal information;
- Right to know what personal information is sold or shared and to whom;
- Right to opt-out of sale or sharing of personal information for cross-context behavioral or targeted advertising;
- Right to opt-out for the sale of data;
- Right to opt-out of profiling;
- Right to data portability;

- Right to limit the use and disclosure of sensitive personal data;
- Right of no retaliation following opt-out or exercise of other rights;
- Right to non-discrimination; and
- Right to appeal.

## **XVI. Your Rights – Canada**

Individuals located in Canada have certain rights pursuant to Canadian Privacy Laws. Subject to certain exceptions and limitations, and depending upon the jurisdiction where you reside, such rights may include:

- The right to withdraw your consent to the collection, use, or disclosure of your personal information;
- The right to be informed of the existence, use, and disclosure of your personal information, and to be provided with an account of the use that has been made or is being made of this information as well as the third parties to which it has been disclosed (including a list of organizations to which your information may have disclosed);
- The right to challenge the accuracy and completeness of your personal information, and have it amended, updated, or rectified as appropriate;
- The right to acquire information about Bosch's policies and practices with respect to personal information, including: a description of the type of personal information held by Bosch and a general account of its use, a copy of any brochures or other information that explain our policies, standards, or codes, and information about what personal information is shared with or accessible to our affiliates; and
- The right to challenge Bosch's compliance with the applicable Canadian Privacy Laws.

## **XVII. How to Exercise Your Rights**

To exercise your rights, submit a verifiable consumer request or access request, as applicable, to us by either:

- Calling us at 888-43-BOSCH (888-432-6724).
- Sending an email to: [privacy.policy@us.bosch.com](mailto:privacy.policy@us.bosch.com)

To assist Bosch in processing your request when exercising your rights, supply the following information:

- Full name
- Phone number
- Email address
- Any information you can provide about your previous contact with Robert Bosch GmbH (e.g. contact point / touchpoint with Bosch, screenshots, reference to a specific product/newsletter)

Only you (or based on your state of residence, an authorized agent authorized by you to act on your behalf – see Section Authorized Agent below for more information) may make a verifiable consumer request or access request, as applicable, related to your personal information. You may also make a verifiable consumer request on behalf of your minor child. Your verifiable consumer request or access request, as applicable, must:

- Provide sufficient information that allows us to reasonably verify you are the person about whom we collected personal information or an authorized representative.
- Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm the personal information relates to you. Making a verifiable consumer request or access request does not require you to create an account with us, but if you already have an account with us, you may be required to make your request through that account.

We will only use personal information provided in a verifiable consumer request or access request, as applicable, to verify the requestor's identity or authority to make the request.

## **XVIII. Response Timing and Format**

We endeavor to respond to a verifiable consumer requests or access requests, as applicable, within thirty (30) days of its receipt, or sooner where required by applicable law (including Canadian Privacy Laws). If we require more time (up 90 days in total), where permitted by applicable law, we will inform you of the reason and extension period in writing. Opt-out requests will be honored as soon as feasibly possible, but no later than 15 days from the date we receive the request.

If you have an account with us, we will deliver our written response to that account. If you do not have an account with us, we will deliver our written response by mail or electronically, at your option.

Any disclosures we provide in response to a verifiable consumer request will only cover the 12-month period preceding the verifiable consumer request's receipt, unless otherwise required by applicable law. The response we provide will also explain the reasons we cannot comply with a request, if applicable.

For data portability requests, where applicable, we will select a format to provide your personal information that is readily useable and should allow you to transmit the information from one entity to another entity without hindrance.

We do not charge a fee to process or respond to your verifiable consumer request or access request, as applicable, unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

## **XIX. Authorized Agent**

### **I. California**

As a California resident you may also exercise your request to know or request to delete through an authorized agent. When you submit your request through an authorized agent, we require that you:

1. Provide us a copy of your written permission for the authorized agent to submit the applicable request; and
2. Verify your own identity directly with us.

The foregoing does not apply when you have provided your authorized agent with a power of attorney pursuant to California Probate Code sections 4000 to 4465; provided, that we may require a copy of such power of attorney before fulfilling any request.

### **II. Colorado**

As a Colorado resident you may also exercise your request to opt-out through an authorized agent. When you submit your request through an authorized agent, we require that you:

1. Provide us a copy of your written permission for the authorized agent to submit the applicable request; and
2. Verify your own identity directly with us.

## **XX. Non-Discrimination**

We will not discriminate against you for exercising any of your rights. Unless permitted by applicable law, we will not: (a) deny you goods or services; (b) charge

you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties; (c) provide you a different level or quality of goods or services; or (d) suggest that you may receive a different price or rate for goods or services or a different level or quality of goods or services.

## **XXI. Filing a Complaint**

Regulatory authorities that oversee the privacy laws and regulations, including the Office of the Privacy Commissioner of Canada, advise individuals to file an objection or challenge with the relevant company before lodging a formal complaint with a regulatory authority. If you are dissatisfied with Bosch's response to an objection or challenge filed under Article XVII above, or you if wish to file a complaint with a regulatory authority first, you may do so as follows:

**Under PIPEDA:** You may file a complaint with the Office of the Privacy Commissioner of Canada. Depending upon the province where you live, you may also (or instead) have the right to file a complaint with the applicable provincial privacy commissioner/regulator.

**Under US State Privacy Laws:** You may file a complaint with the applicable state Attorneys General Office or regulatory agency.

## **XXIII. Changes to Privacy Notice**

Due to the constantly changing nature of Robert Bosch GmbH business, Robert Bosch GmbH reserves the right to change, update, revise, and/or modify this Privacy Notice at any time at Robert Bosch GmbH's sole discretion, and Robert Bosch GmbH will post any new or revised Privacy Notice here. Any such change, update, revision, and/or modification will be effective immediately upon posting on this website, unless we are required to provide direct notice or obtain your consent pursuant to applicable laws. Use of information that Robert Bosch GmbH gathers now will be subject to the Privacy Notice in effect at the time of use. By using or navigating around the Website or Service or utilizing any of the services, you acknowledge that you have read, understood, and agree to be bound by this Privacy Notice and the applicable Terms of Use. If you do not agree to be so bound, do not remain on the Website or Service. You are responsible for checking the Website and Service frequently to keep apprised of recent changes.

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The effective date of this Privacy Notice is December 12, 2025.

This Privacy Notice was updated on December 12, 2025. The following information was updated: Numerous formatting and grammatical corrections have been implemented throughout the document to improve readability and precision; Included specific provisions and disclosures to comply with legal requirements

applicable to users located in Quebec, Canada; Defined terms have been updated to align with the definitions set forth by the California Privacy Rights Act (CPRA), ensuring consistent interpretation.

## **XXIV. Contact**

To obtain more information or to submit suggestions or complaints regarding the processing of your personal information, you can contact the Robert Bosch GmbH Privacy Notice Administrator.

If incorrect information has been stored despite Robert Bosch GmbH efforts to maintain correct and up-to-date data, Robert Bosch GmbH will correct this upon your written request, sent to:

- **Email:** [privacy.policy@us.bosch.com](mailto:privacy.policy@us.bosch.com)
- **Postal Address:** Robert Bosch GmbH, Robert-Bosch-Platz 1, 70839 Gerlingen-Schillerhöhe, Germany

You may also contact as follows:

- **Phone:** 888-43-BOSCH (888-432-6724).
- **Website:** <https://singlekey-id.com/>

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